



March 1<sup>st</sup>, 2023

Dear Valued Customer,

This is a friendly reminder advising that Red Oak Sanitation is a cart only service both for trash and recycle services. Any yard waste bags or cardboard boxes placed outside the cart will not be serviced unless prepaid in advance. All trash and recycle items must be placed inside the carts to avoid any service issues with your weekly pick up.

If your weekly trash volume exceeds one cart, you can call our office and set up a second trash cart service for **\$6 per month** to assist you with your yard waste bags or boxes that do not fit inside your first trash cart.

We understand how changes can affect our customers, therefore our priority at Red Oak Sanitation is to have a clear line of communication to ensure our customers are aware of any policy changes or guidelines. We thank you for your ongoing support and trust that these changes will help us continue providing you with premium quality and service. Once again, thank you so much for allowing Red Oak Sanitation to be your sanitation provider. We are deeply grateful for your patronage.

Best Regards,

Red Oak Sanitation